**Retail Delivery Work Request**

**Instructions:** This form should be used to submit retail delivery work request. Please complete the sections 1 to 9 and email the completed form to **retailbusinessanalysis@boots.co.uk**

| **1** | **Requestor Name** |  |
| --- | --- | --- |
| Ranjith Gopalankutty | | |

| **2** | **Requestor Email Address** |  |
| --- | --- | --- |
| Ranjith.Gopalankutty@boots.co.uk | | |

| **3** | **Request Type** |  |
| --- | --- | --- |
| Investigative Work | | |

| **4** | **Brief Description about the Request** |  |
| --- | --- | --- |
| This request is to fix a defect with SRP10 after the code change happened in 16A. Desk started receiving failure whenever they do POGIL (process to do planner refresh from mainframe to stores). On analysis its found that its due to new code change starting immediately after the existing commented line of code which ends with ‘\’. Which CBASIC program takes the next line as commented too, as a result create statement was failing in the program and POGIL was failing on attempt. Change mentioned below  ! CREATE POSFILE SRPOG.FILE.NAME$ KEYED 4,,,3000 \ CRG  CREATE POSFILE SRPOG.FILE.NAME$ KEYED 4,,,6000 \ ! CRG  Has been changed as  ! CREATE POSFILE SRPOG.FILE.NAME$ KEYED 4,,,3000 ! DRG  CREATE POSFILE SRPOG.FILE.NAME$ KEYED 4,,,6000 \ ! CRG  Change is that existing commented lines have been ended with proper exclamation marks and an extra line has been added between existing and changed line of code. Change is only in SRP10.BAS program and will not affect any other applications or modules  Stream :  Folder : BASIC  File : SRP10.286,SRP10.BAS,SRP10.OBJ,SRP10.LST,SRP10.XRF.SRP10.SYM | | |

| **5** | **Requestor Area/Department** |  |
| --- | --- | --- |
| Applications Management - EPOS | | |

| **6** | **Funding Source** |  |
| --- | --- | --- |
| Choose an item. | | |
| **Additional Information**  Defect | | |

| **7** | **Sponsor** |  |
| --- | --- | --- |
| Tom Parkin | | |

| **8** | **Date Submitted** |  |
| --- | --- | --- |
| 01/07/2016 | | |

| **9** | **Desired Delivery Date** |  |
| --- | --- | --- |
| 07/07/2016 | | |

**Instructions:** The sections below are to be filled by the assigned Business Analyst.

| **10** | **RDWR ID** | Format: RDWRYYYYMMDD### |
| --- | --- | --- |
| Click here to enter text. | | |

| **11** | **Previous RDWR IDs (if any)** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **12** | **Assigned Business Analyst** |  |
| --- | --- | --- |
| Choose an item. | | |

| **13** | **FOD ID** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **14** | **Power Steering ID** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **15** | **IO Number** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **16** | **Project Type** |  |
| --- | --- | --- |
| Choose an item. | | |

| **17** | **Estimate** |  |
| --- | --- | --- |
| Choose an item. | | |
| **Additional Information**  Click here to enter text. | | |

| **18** | **Stakeholders (if known)** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **19** | **Analysis Outcome** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **20** | **Recommendations** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **21** | **Request Status** |  |
| --- | --- | --- |
| Choose an item. | | |